

A.B.N. 92 104 524 927

## CUSTOMER CARE QUESTIONNAIRE

Please provide a rating for the following so we can better serve you and other future customers. 1 is the lowest and 5 is the highest.

|                                      | 1    | 2                                      | 3    | 4     | 5        |
|--------------------------------------|------|--|------|-------|----------|
|                                      | Poor | OK                                     | Good | Great | The Best |
|                                      |      | (please tick one box on each question) |      |       |          |
| How would you rate our communication |      |  |      |       |          |
| How would you rate our prices        |      |  |      |       |          |
| How would you rate our services      |      |  |      |       |          |
| How would you rate our delivery      |      |  |      |       |          |
| How would you rate our products      |      |  |      |       |          |
| Likeliness of you recommending us    |      |  |      |       |          |

I am continually looking at ways to improve our 'Customer Care' and I would appreciate any additional comments.

| First Name    | Surname |
|---------------|---------|
| Email Address |         |
| Suburb        |         |

By submitting this Customer Care Questionnaire, I hereby agree that *FN Grafix* has my permission to use all or any part of this Customer Care Questionnaire, including my identity, for website purposes and/or any printed material

| I agree to the above Terms and Conditions.                   | Date   |
|--|--|
| Please complete this Customer Care Questionnaire and retu    | rn it by email to: <i>fiona@fngrafix.com.au</i>    |
| If you have any further questions or would like to know more | about FN Grafix, please call Fiona on 0400 428 119 |
| Yours sincerely  |  |
| Fiona Newland  |  |

## "First chance to make a lasting Impression"

**0400 428 119** Find us on www.fngrafix.com.au 8am-4pm 5 Days Mon-Fri fiona@fngrafix.com.au